Janet T. Mills Governor

Jeanne M. Lambrew, Ph.D. Commissioner



Maine Department of Health and Human Services
Office of MaineCare Services - Pharmacy Unit
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February 11, 2021

Dear Provider Name,

You are receiving this letter because we have identified you as an active prescriber to MaineCare members, but you are not enrolled as a MaineCare provider. We would like to notify you of an upcoming change to our enrollment process, per Centers for Medicare & Medicaid Services' (CMS) 42 CFR 455.410, Enrollment and Screening of Providers. More information about this requirement can be found at this web address:

https://www.medicaid.gov/Federal-Policy-Guidance/downloads/CIB-12-23-11.pdf

Effective April 1, 2021, all prescribing providers must either be enrolled as a MaineCare provider or, where applicable, be added as a Non-Billing, Ordering, Prescribing and Referring (NOPR) provider under their organization's MaineCare provider enrollment to prevent disruption of pharmacy services for MaineCare members.

If you prescribe to and bill for MaineCare members and are not currently enrolled as a MaineCare provider, please complete your MaineCare enrollment by March 31, 2021. On average, this process takes two to three weeks to complete, so please be sure to begin as soon as possible. You can enroll with MaineCare on the Health PAS Online Portal at this web address: https://mainecare.maine.gov/default.aspx.

If you are a NOPR provider and are not currently enrolled as a MaineCare provider, please either enroll as a MaineCare provider or confirm that your organization has added you as an NOPR under their provider enrollment by March 31, 2021.

Effective April 1, 2021, pharmacy providers will be required to submit the National Provider Identifier (NPI) of the ordering, prescribing or referring provider for all prescription claims to allow adjudication of and reimbursement for the service. If a pharmacy submits a claim to MaineCare and the prescriber is not enrolled as a MaineCare provider or as an NOPR provider under an enrolled MaineCare provider organization, these claims will be rejected for missing information, "M/I – Prescriber ID." MaineCare will publish updated Pharmacy Payer Sheets with the information about the additional requirement of the NPI number. These sheets can be found at: www.mainecarepdl.org.

MaineCare will support this transition with a "warn" period. During the month of March 2021, Change Healthcare (MaineCare's Pharmacy Benefits Administrator) will send a reminder about this requirement to pharmacies that submit claims from any ordering, prescribing, or referring prescriber who is not enrolled with MaineCare.

To ensure continuity of claims payments and prior authorizations, please enroll as a MaineCare provider, or, as appropriate, confirm your organization has added you as an NOPR under their provider enrollment, as soon as possible.

If you need assistance or have any questions about enrolling, you can contact Provider Enrollment at 1-866-690-5585, Option 2.

Sincerely,

*Jan Wright*Jan Wright

Acting Pharmacy Director Office of MaineCare Services